



Victoria College is currently serving students remotely Monday-Thursday from 7:30 a.m.-6 p.m. as facilities remain closed to students. Administrative offices will reopen on Monday, June 1, but students are encouraged to take advantage of VC's remote services and virtual appointments when possible.

1. Can I register for Summer and Fall 2020 classes?

Yes! Visit [VictoriaCollege.edu/ClassSchedule](https://victoriacollege.edu/ClassSchedule) to view the class schedule, registration dates, and payment information. Eligible students can register online through the Pirate Portal. You can also schedule a virtual meeting with an advisor at [VictoriaCollege.edu/Advising](https://victoriacollege.edu/Advising) for assistance with registration.

2. Are classes being offered face-to-face as well as online?

Victoria College plans to offer summer and fall courses in the format in which they are listed in the **Class Schedule**. While many classes are being offered through online instruction or video conferencing, some classes have a hands-on component that require students to come to the campus. In such cases, measures are in place to limit building occupancy and ensure social distancing. If changes are made to the delivery format of a specific course, enrolled students will be notified prior to the start of the semester.

3. How is VC keeping students safe?

VC's custodial teams are thoroughly disinfecting our facilities daily, and measures are in place to limit building occupancy and ensure social distancing. We also encourage everyone to wear facial coverings when interacting with others.

4. Can I get assistance with admissions and records?

Yes! The Welcome Center is assisting students, receiving documents, updating records, and processing transcript requests remotely. You can view your checklist items in the Admissions Checklist section in the Pirate Portal. Documents and forms can be submitted via mail or email. You can also connect with an admissions analyst by:

Email: Admissions@VictoriaCollege.edu
Phone: (361) 485-6841
Live Chat: [VictoriaCollege.edu/Admissions](https://victoriacollege.edu/Admissions)

5. Are advisors available?

Yes! There are several ways you can connect with an academic advisor:

Email: AdvisorHelp@VictoriaCollege.edu
Phone: (361) 582-2400
Live Chat: [VictoriaCollege.edu/Advising](https://victoriacollege.edu/Advising)
Schedule a Virtual Meeting: [VictoriaCollege.edu/Advising](https://victoriacollege.edu/Advising)

6. Can I get assistance with financial aid?

Yes! You can connect with a financial aid representative by:

Email: FinAid@VictoriaCollege.edu
Phone: (361) 572-6415
Live Chat: [VictoriaCollege.edu/FinancialAid](https://victoriacollege.edu/FinancialAid)

7. Is the Testing Center open?

VC's **Testing Center** is offering remote TSI Assessment testing and limited onsite testing services for academic skills assessments, licensure, and certification exams. You can connect with Testing Center staff by:

Email: TestingCenter@VictoriaCollege.edu
Phone: (361) 582-2589

8. How can I schedule a virtual meeting with VC personnel?

Virtual meetings can be scheduled with staff in Advising & Counseling Services, the KEY Center, the Total Learning Center, and Pre-College Programs & Recruitment (dual credit). To schedule a virtual meeting, log in to the Pirate Portal, select "Navigate Student," and click on "Appointments." Call (361) 573-3291 or visit [VictoriaCollege.edu](https://victoriacollege.edu) and click on "Live Chat" for assistance.

9. Can I complete my coursework if I do not have the right technology?

VC's Technology Services Department has a limited supply of technology resources that can be loaned to students on a first-come, first-served basis. If you need a computer, WiFi, or computer accessories to complete your coursework remotely, please submit your request using the **Student Technology Needs Form**.

10. How can I buy course materials?

Textbooks and supplies can be ordered online at [VictoriaCollege.edu/Bookstore](https://victoriacollege.edu/Bookstore) for curbside pickup or shipping. Contact the VC Bookstore at (361) 572-6430 or Bookstore@VictoriaCollege.edu.

11. How can I make a payment?

You can make a payment or set up a payment plan in the Pirate Portal. You can also connect with the Payments Office by:

Email: Payments@VictoriaCollege.edu
Phone: (361) 485-6840
Live Chat: [VictoriaCollege.edu/Payments](https://victoriacollege.edu/Payments)

12. Can tutors and academic coaches assist me remotely?

Yes! VC's Total Learning Center is still available to support students remotely. Visit [VictoriaCollege.edu/TutoringCenter](https://victoriacollege.edu/TutoringCenter) to participate in a "drop-in" tutoring session or to schedule a virtual appointment. You can also complete the online **Tutoring Request Form** to submit a writing assignment for review by a tutor. Academic coaches can also connect with students by phone or virtual meeting.

13. Is the VC Library open?

The VC Library will reopen June 1. Online library databases can still be accessed at [VictoriaCollege.edu/VCLibrary](https://victoriacollege.edu/VCLibrary). Library items can be returned to either of the book drops on VC's Main Campus. Fines are waived until the Library reopens. You can contact the VC Library by:

Email: Library@VictoriaCollege.edu
Phone: (361) 485-6853
Live Chat: [VictoriaCollege.edu/VCLibrary](https://victoriacollege.edu/VCLibrary)

14. Is assistance available to students facing hardships due to COVID-19?

Yes! If you are needing academic, mental health, or financial support due to hardships related to COVID-19, please reach out for help by completing the **Request for Assistance**.

15. Is VC still planning a ceremony for Spring 2020 graduates?

Yes. VC's 2020 Commencement Ceremonies originally scheduled for Saturday, May 9 have been tentatively rescheduled for Saturday, Aug. 15. Graduates will be notified when more details are available.