

# OUR MISSION...

To provide quality, compassionate health care  
and promote wellness for our community  
through modern technology and caring professionals.

# Voicing your compliance concerns

*Compliance is everyone's responsibility*



Captain Integrity

## Employee Responsibilities

*Report a compliance concern when:*

- You are uncomfortable with direction that you've received and you're uncertain if an action is compliant.
- You feel that a law, the Code, compliance policy or a departmental policy is not being followed.
- You think that a policy is not in keeping with a regulatory requirement

## Management Responsibilities

*How to respond to a compliance concern:*

- Encourage employees to communicate openly to you about their compliance concerns.
- Listen carefully to employees' compliance concerns.
- Let employees know you will look into their compliance concerns and address them.
- Never take, permit or tolerate any retaliatory action against someone who has asked a question or raised an issue in good faith related to the Code of Ethics and Conduct.
- Contact the Compliance Officer to discuss the actions you should take next.

## How to report a concern

- Compliance Officer  
Paul Bumpus – 979-242-2236
- Human Resources  
Tammy Oehlke- 979-242-2220
- Any member of management within your reporting structure
- Ethics Hotline  
1-844-754-3341 to report anonymously to ComplianceLine.

**NON-RETALIATION POLICY**  
ST. MARK'S MEDICAL CENTER WILL NOT TOLERATE ANY RETALIATION AGAINST YOU BY A COWORKER, SUPERVISOR, MANAGER OR OFFICER FOR MAKING A GOOD FAITH REPORT RELATED TO THE CODE OF ETHICS.

*Do the right thing!!*

<b>ST. MARK'S MEDICAL CENTER</b>		<b>SECTION 1- SAFETY MANAGEMENT</b>			<b>SAF-1009</b>	
Policy/Procedure Description:		Effective Date:	Review Date:	Revise Date:	Revision No.	Page
<b>CODES</b>		<b>5/1/05</b>	<b>1/14</b>	<b>1/14</b>	<b>3</b>	<b>1 of 1</b>

**I. POLICY:**

St. Mark's Medical Center will insure good communications with all staff by using codes for certain emergencies. These codes will be used when paging through the Hospital overhead paging system. The codes are as follows:

**II. DEFINITIONS:**

- A. CODE GREEN-** Riot or Civil Disturbance
- B. CODE RED-** Internal Facility Fire
- C. CODE BLUE-** Person in distress
- D. CODE BLUE BROSELOW-** Pediatric Patient in distress
- E. CODE BLACK –** Internal Disaster
- F. CODE YELLOW-** External Disaster
- G. CODE PINK –**Suspicious person in Birthing Center or Infant abduction
- H. CODE ORANGE-** Severe Weather
- I. TRAUMA ALERT-** Trauma Patient
- J. DR. STRONG-** Disruptive Patient or Visitor

**III. SPECIAL CONSIDERATIONS:**

- A.** The hospital Hazmat Team will be notified via overhead page when the need is identified for either an internal or external disaster.
- B.** A list of the Hazmat Team members is found in the reference book on the HAZMAT cart located in the Imaging Department. A HAZMAT team member list is also located in the Emergency Department.

Approved by: \_\_\_\_\_