Beginning at 5 p.m. on Wednesday, April 1, all Victoria College locations are closed to students and the general public through the end of the Spring 2020 semester. Victoria College will continue to offer classes and student support services remotely. VC facilities will remain closed until Governor Greg Abbott’s executive order issued on March 31 is lifted.

1. How will labs and classes that require hands-on instruction be handled?

While the great majority of classes can be completed entirely online, a handful of classes do require a face-to-face lab or hands-on instruction to meet the course learning objectives. VC cannot sacrifice the quality of instruction it is committed to delivering to its students, so the only option is to suspend such courses until it is safe for students to return to campus. If this applies to you, your instructor will provide details about how your coursework can be completed when VC reopens.

2. Can I complete my coursework if I do not have a computer or Internet access?

VC’s Technology Services Department has a limited supply of technology resources that can be loaned by students. If you need a computer, WiFi, or computer accessories to complete your coursework remotely, please submit the Student Technology Needs Form to identify your needs by April 15. Technology Services staff will use the information submitted to assess your needs and will provide details about resources that can potentially be loaned.

3. Are advisors available to assist students?

Yes! There are several ways you can connect with an academic advisor:

Email: AdvisorHelp@VictoriaCollege.edu
Phone: (361) 582-2400
Live Chat: VictoriaCollege.edu/Advising
Schedule a Virtual Meeting: VictoriaCollege.edu/Advising

4. Is the Total Learning Center still offering tutoring and academic coaching?

Yes! VC’s Total Learning Center is still available to support students remotely. Visit VictoriaCollege.edu/TutoringCenter to participate in a “drop-in” tutoring session or to schedule a virtual appointment. You can also complete the online Tutoring Request Form to submit a writing assignment for review by a tutor. Academic coaches will connect with students as scheduled either by phone or virtual meeting, depending on the student’s needs.

5. Can I get assistance regarding financial aid?

Yes! You can connect with a financial aid representative by:

Email: FinAid@VictoriaCollege.edu
Phone: (361) 572-6415
Live Chat: VictoriaCollege.edu/FinancialAid

6. Is the VC Library open?

The VC Library is currently closed. Visit VictoriaCollege.edu/VCLibrary to access online library databases for your research. Library items can be returned to either of the book drops on VC’s Main Campus. Fines are waived until the Library reopens. You can contact the VC Library by:

Email: Library@VictoriaCollege.edu
Phone: (361) 485-6853
Live Chat: VictoriaCollege.edu/VCLibrary

7. Is the VC Bookstore open?

The VC Bookstore is closed to students and the general public. Textbooks and supplies can still be ordered online at VictoriaCollege.edu/Bookstore for curbside pickup or shipping. Contact the VC Bookstore at (361) 572-6430 or Bookstore@VictoriaCollege.edu.

8. How can I schedule a virtual meeting with VC personnel?

Virtual meetings can be scheduled with staff in Advising & Counseling Services, the KEY Center, the Total Learning Center, and Pre-College Programs & Recruitment (dual credit). To schedule a virtual meeting, log in to the Pirate Portal, select “Navigate Student,” and click on “Appointments.”

9. Are Testing Center appointments for exams for VC classes continuing as scheduled?

The Testing Center is closed to students and the general public. All testing services are temporarily suspended until further notice. For questions regarding VC course exams, contact your instructor. For questions about academic skills assessments, licensure and certification exams, and other testing services, contact the Testing Center at (361) 582-2589 or TestingCenter@VictoriaCollege.edu.

10. Is assistance available to students facing hardships due to COVID-19?

Yes! Regardless of the hardships you may be facing due to the impact of COVID-19, do not hesitate to reach out for assistance. Please complete the Request for Supports & Referrals in the Pirate Portal to explain any financial challenges or unmet needs such as food, transportation, or childcare issues. We also encourage you to talk to an advisor, counselor, academic coach, or your instructor about challenges you may be facing. VC understands that COVID-19 is affecting many in our community, and we’re committed to supporting students as they strive to complete a successful semester.

11. Is graduation postponed?

Victoria College’s 2020 Commencement Ceremonies originally scheduled for Saturday, May 9 are postponed for a tentative date of Saturday, Aug. 15. The graduation rehearsals are tentatively rescheduled for Friday, Aug. 14. Graduate candidates will be notified when more details are available regarding diplomas and ceremonies.

12. When is the last day to drop Spring 2020 16-week classes?

The drop deadline for 16-week classes is extended to Monday, April 13. This is the last day students can drop a class with a “W” or “Q.”

13. Will registration for the Summer and Fall 2020 semesters continue as scheduled?

At this time, Summer/Fall 2020 Registration will continue as scheduled. Visit VictoriaCollege.edu/ClassSchedule to view the class schedule, registration dates, and payment information.