

# Becoming a Student-Centered College

## CARING CULTURE

We have a sense from our administration that they trust us to figure out how to do what we need to do to help students and then to do it. ... We also are given the message that not every idea will pan out, so we're not afraid to fail.

– Quote from *Guided Pathways*

### STUDENT CENTERED COLLEGE

Ensuring every member of our community has access to our college and equitable opportunities for success in our college. Improving lives – one student at a time – is VC's way of supporting a stronger community.

### CCSSE/SENSE

These student-focused surveys compare VC to colleges across the USA. The 'Top 10%' shows the average score of the top 10% colleges. A score above 50 is 'above average'. So, VC is currently good, and we are striving towards great.

### DEFINITIONS

CCSSE is the Community College Survey of Student Engagement – give every 3 years to students from a sample of classrooms. SENSE is the Survey of ENtering Student Engagement – given every 3 years to students in entry-level classrooms.

Research shows a healthy organization – our VC Family – grows best when we all work towards achieving goals together. We are each responsible for creating the learning and working environment where we all connect with students and connect with employees to grow our VC Family ever better.

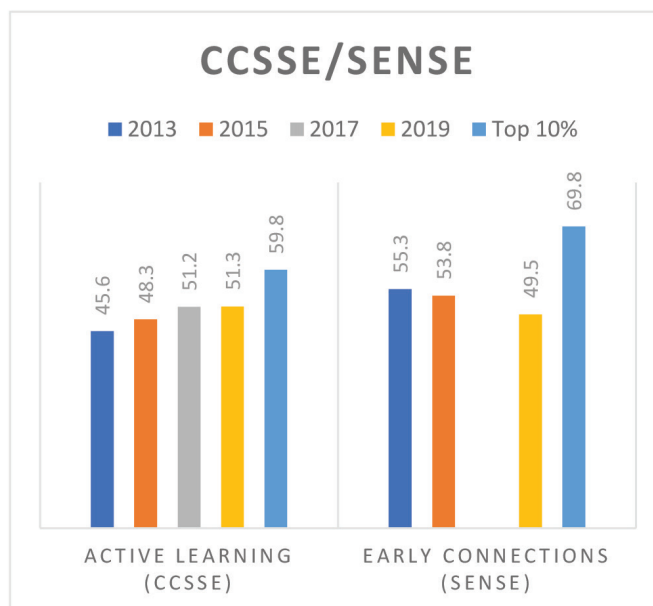
We recognize every person – staff, faculty, and students – has opportunities to lead and educate. From custodians who help students find their way, to professors' relentless dedication to engaged learning, to students helping each other through tutoring and study groups, everyone has a chance to develop their own personal leadership and serve as compassionate, caring educators.



### QUESTIONS TO CONSIDER

- How are my daily actions demonstrating compassion and empathy for the people I encounter?
- What challenges and obstacles do our students and employees face today?
- Do students experience our support services as designed/hoped?
- What does it mean to be a leader? What does it mean to be an educator?
- What is one fact I want to know that would help me serve students better in my job at VC?

(Questions from *Texas Guided Pathways*)



### SUGGESTED METRICS

- CCSSE/SENSE
- VC Annual Employee Turnover Rate
- VC Employee Survey (Courtesy & Quality)
- Internal Promotions
- Headcount
- Contact Hours